



## **DPRO Controller** installation | workaround for MAC provisional solution



## DPRO Controller installation

### **Workaround for MAC** (Provisional solution)

**Note:**

Because Apple's authentication on Neutrik's DPRO Controller is expired, customers have to use this provisional workaround to let Mac's Gatekeeper pass the download file from the website.

Neutrik is working on a proper solution for this issue.

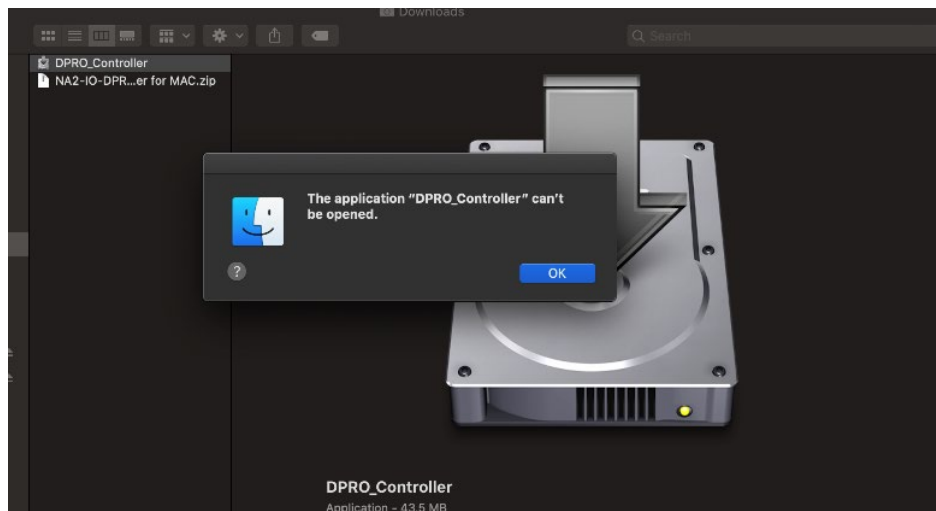
We will inform as soon as the download is available on the Apple Store.

Please follow the steps below.

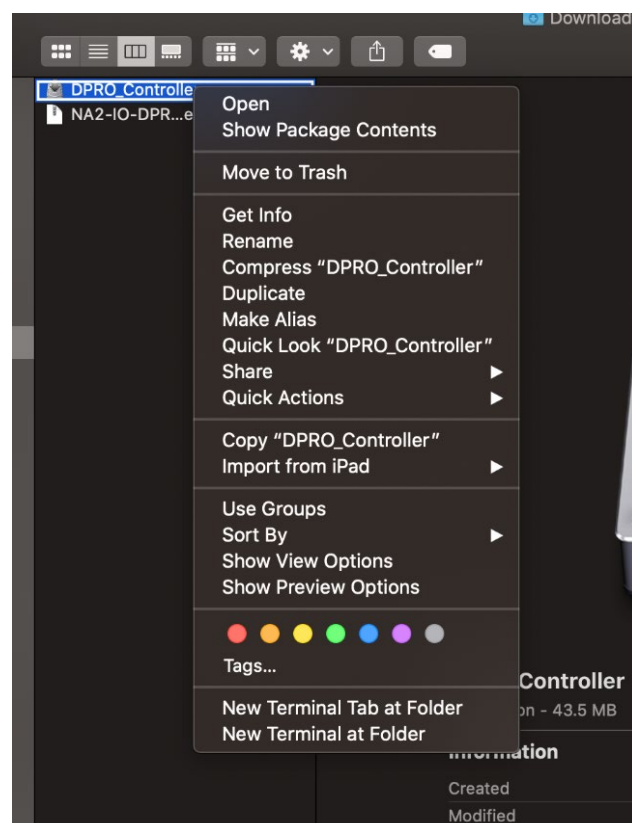


## DPRO Controller installation - workaround for MAC

1. Download the ZIP-file from [Neutrik.com \(support - downloads\)](https://www.neutrik.com/support/downloads)
2. Open the file



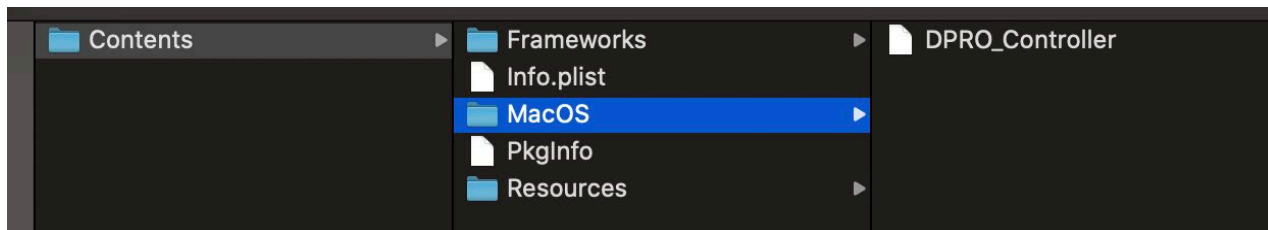
3. Do a right-click on the icon





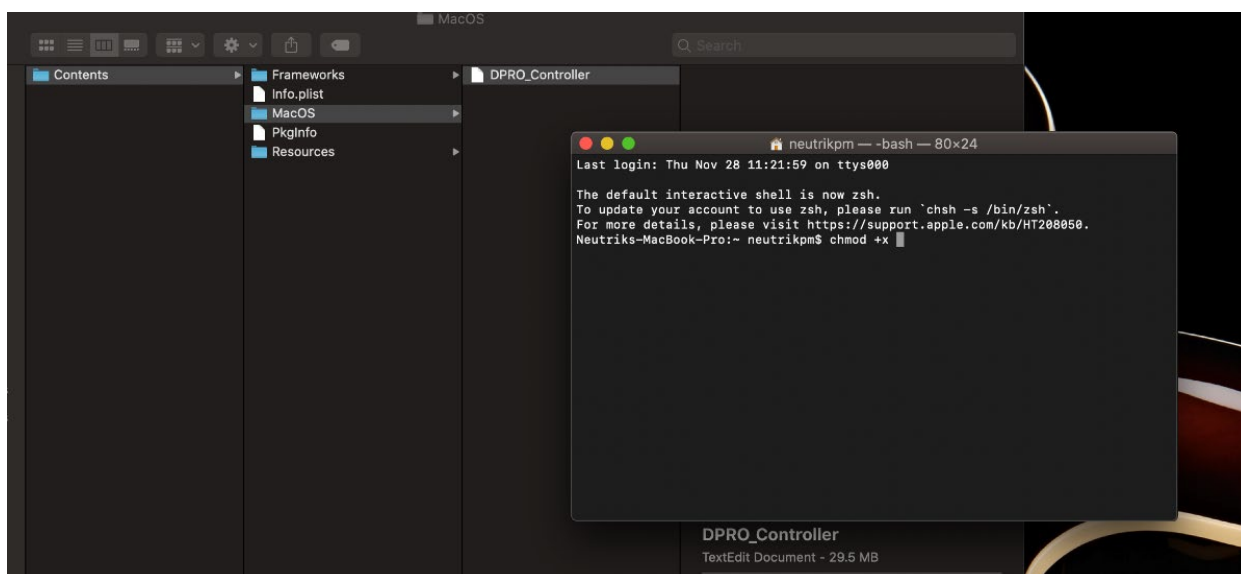
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4. Click "show package contents"



5. Open "Terminal"

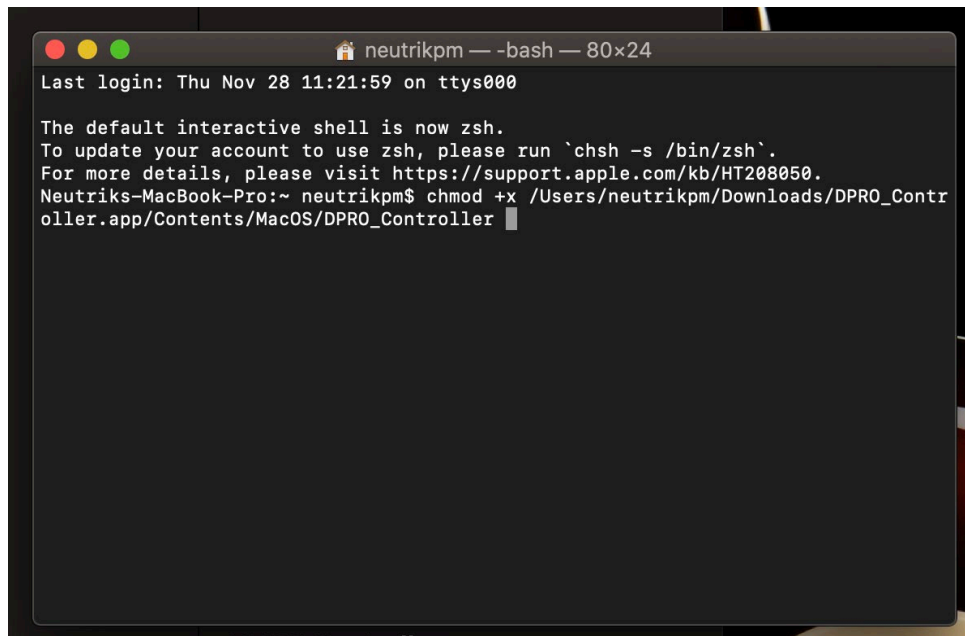
6. Type in: **chmod +x** → (chmod *space* +x *space*)





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7. Drag and drop the "TextEdit Document" (DPRO\_Controller) into the terminal window and press enter.



8. Open the downloaded App again





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9. Go to Settings, Security & Privacy, General and click "Open Anyway"

